



Notice of Program Accessibility (Section 504)

The regulation implementing Section 504 required that an agency/facility “*adopt and implement procedures to ensure that interested persons, including persons with impaired vision or hearing, can obtain information as to the existence and location of services, activities, and facilities that are accessible to and usable by disabled persons.*” (45 C.F.R. § 84.22 (f))

RML Specialty Hospital and all its programs and activities are accessible to and useable by disabled people, including people who are deaf, hard of hearing, or blind, or who have other sensory impairments. Access features include:

- Convenient off-street parking designation specifically for disabled people.
- Curb cuts and ramps between parking areas and buildings.
- Level access into first floor level with elevator access to all other floors.
- Fully accessible offices, meeting rooms, bathrooms, public waiting areas, cafeteria, patient treatment areas, including examining rooms and patient wards.
- A full range of assistive and communication aids provided to people who are deaf, hard of hearing or blind, or with other sensory impairments. There is no additional charge for such aids.

Some of these aids include:

- Qualified sign language interpreters for people who are deaf and hard of hearing.
- A twenty-four-hour (24) telecommunication device (TTY/TDD) which can connect the caller to all extensions within the facility and/or portable (TTY/TDD) units, for use by people who are deaf, hard of hearing, or speech impaired.
- Able to produce readers and recorded material for the blind and large print materials for the visually impaired.
- Flash cards, alphabet boards and other communication boards.
- Assistive devices for people with impaired manual skills.

If you require any of the aids listed above, please contact your assigned Care Coordinator or Nurse Manager.