



RML Specialty Hospital
Community Benefits Summary
FY2025

June 1, 2024 – May 31, 2025

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Our Mission

RML Specialty Hospital is a not-for-profit long-term acute care hospital serving medically complex, chronically critically ill patients who require extended hospitalization, specialized treatment, and intensive recovery support. Our mission is to provide quality, compassionate care to patients suffering from prolonged, severe illness while supporting their families and caregivers throughout the recovery journey.

Our Role in the Community

Unlike short-term acute care hospitals, RML serves as the first stop in the post-acute continuum of care. Our patients often arrive after surviving life-threatening illness and face significant medical, emotional, financial, and social challenges as they work toward recovery and reintegration into daily life.

Because of this unique role, RML's community benefit efforts focus on:

- Supporting safe and effective transitions of care
- Improving health literacy for patients and caregivers
- Expanding access to supportive services
- Advancing specialized post-acute and long-term care

Community Health Needs Assessment (CHNA) Alignment

RML completed its most recent Community Health Needs Assessment (CHNA) in May 2025. Priority needs identified include:

- Access to services and supportive resources
- Transitional care and continuity of care
- Health literacy and patient/family education
- Mental and emotional health support
- Specialized post-acute and long-term care
- Preventive care awareness
- Social and community support
- Affordability of medications

RML's Community Benefits Plan and initiatives are directly aligned to these identified needs.

FY2025 Community Benefit Impact (At a Glance)

Total Community Benefit Provided:

\$6.89 million (6.7% of net revenue)

Key areas of impact include:

- Government-Sponsored Health Care: **\$6.14M**
- Health Professions Education: **\$325K**
- Community Health Services & Patient Support: **\$83K**
- Subsidized Health Services: **\$132K**
- Research & Clinical Innovation: **\$19K**
- Community Building & Contributions: **\$11K**

Caring for Those Most in Need

In FY2025, RML provided more than **\$104,000 in charity care** to patients who met financial assistance criteria. RML also invested significant staff resources to assist uninsured and underinsured patients with:

- Medicaid enrollment and redeterminations
- Financial assistance applications
- Coverage navigation and education

No patient is denied medically necessary care due to inability to pay.

Educating the Future Health-Care Workforce

RML plays a vital role in training future healthcare professionals. In FY2025:

- More than **175 students** completed clinical rotations
- Over **43,000 student hours** were supported
- Disciplines included nursing, respiratory therapy, rehabilitation, radiology, pharmacy, dietetics, and medicine
- Academic partners included Loyola University, Malcolm X College, Joliet Junior College, Rasmussen College, Northwestern University, and others

Advancing Medical Knowledge Through Research

RML actively participates in clinical research focused on ventilator weaning, infection prevention, mobility, and post-acute recovery. Research partnerships include Loyola University, the CDC, Rush University, and the Chicago Department of Public Health. These efforts contribute to improved outcomes locally and nationally for medically complex patients.

Community Engagement & Volunteerism

RML employees contributed more than **3,500 hours** toward community benefit activities, including:

- Community outreach events
- Workforce development and education
- Disaster preparedness coalitions
- Health equity initiatives
- Donations and volunteer service programs

Transparency & Access to Information

RML is committed to transparency and accountability in its community benefit efforts, and the following files are available within our website:

- Community Health Needs Assessment (CHNA)
- CHNA Implementation Strategy
- Financial Assistance Policy

The full FY2025 Community Benefits Report is available upon request.

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